## P&R Scrutiny Committee - 29th October 2009

## Policy & Democratic Services

| Service Area                    | Performance Indicator   | Frequency of data collection | Annual<br>Performance<br>for 2008/09 | 2009/10<br>Quarter 1 | 2009/10<br>Quarter 2 | Targets for 2009/10 | All Wales<br>Average<br>2008/09 |
|---------------------------------|---|------------------------------|--------------------------------------|----------------------|----------------------|---------------------|---------------------------------|
| Policy & Democratic<br>Services | % Sickness absence in Policy &<br>Democratic Services   | Quarterly                    | 1.52%                                | 0.47%                | Unavailable          | 4%                  | N/A                             |
|                                 | % reports considered by Scrutiny<br>Committees on the dates published in<br>the scrutiny committees forward work<br>programmes    | Quarterly                    | 67.23%                               | 69%                  | 74%                  | 80%                 | N/A                             |
|                                 | % reports considered by P&R Scrutiny<br>Committee on the dates published in<br>the Scrutiny Committees forward work<br>programmes | Quarterly                    | N/A                                  | 65%                  | 63%                  | 80%                 | N/A                             |
|                                 | Number of Scrutiny Reports requested by members   | Quarterly                    | 43                                   | 1                    | 4                    | Annual = 40         | N/A                             |
|                                 | Number of Scrutiny Reports requested<br>by members from P&R Scrutiny<br>Committee   | Quarterly                    | N/A                                  | 0                    | 0                    | No target set       | N/A                             |
|                                 | % Scrutiny reports received by members in up to 2 meeting cycles  | Quarterly                    | 74.43%                               | 100%                 | 75%                  | 85%                 | N/A                             |
| Scrutiny & Member<br>Services   | % Scrutiny reports received by members in >3 meeting cycles   | Quarterly                    | 25.58%                               | 0%                   | 25%                  | 15%                 | N/A                             |
|                                 | Number of recommendations made by<br>Scrutiny Committees as a percentage<br>of those accepted by Cabinet                          | Quarterly                    | 94%                                  | 92%                  | 100%                 | 80%                 | N/A                             |

Appendix 2(b)(ii)

| Service Area       | Performance Indicator   | Frequency of data collection | Annual<br>Performance<br>for 2008/09 | 2009/10<br>Quarter 1         | 2009/10<br>Quarter 2         | Targets for 2009/10 | All Wales<br>Average<br>2008/09 |
|--------------------|---|------------------------------|--------------------------------------|------------------------------|------------------------------|---------------------|---------------------------------|
|                    | Number of recommendations made by<br>P&R Scrutiny as a percentage of those<br>accepted by Cabinet   | Quarterly                    | N/A                                  | 100%                         | No Recommenda-<br>tions made | 80%                 | N/A                             |
|                    | Number of task and finish group<br>recommendations accepted by<br>Cabinet as a percentage of the total<br>made  | Quarterly                    | 100%                                 | No Recommenda-<br>tions made | No Recommenda-<br>tions made | 80%                 | N/A                             |
|                    | Number of task and finish group<br>recommendations implemented to the<br>satisfaction of the Scrutiny<br>Management Panel as a percentage of<br>those accepted by Cabinet | Quarterly                    | 40%                                  | No Recommenda-<br>tions made | No Recommenda-<br>tions made | 80%                 | N/A                             |
| Committee Services | % of reports promised for cabinet in<br>each 8 week period that was included<br>in the forward work programme that<br>are received.                                       | Quarterly                    | 95.75%                               | 97.00%                       | Unavailable                  | 90.00%              | N/A                             |
| Registrars         | % of customer for British Citizenship<br>ceremonies receiving a ceremony date<br>within six weeks of contract.  | Quarterly                    | 100%                                 | 100%                         | 100%                         | 100%                | N/A                             |

| Key:         |              |  |  |  |
|--------------|--------------|--|--|--|
| On / above   | On / above   |  |  |  |
| Target       | Target       |  |  |  |
| Below target | Below target |  |  |  |
| Well below   | Well below   |  |  |  |
| Target       | Target       |  |  |  |

Above All Wales Average Below All Wales Average Well below All Wales Average

Appendix 2(b)(ii)

Appendix 2(b)(ii)